

CUSTOMER REPAIR REQUEST

Date: _____

Name: _____

Shipping Address: _____

(No PO Box)

City, State, Zip: _____

Daytime Phone: _____

Email: _____

Please mail completed form along with the item you would like repaired to:

**Weems & Plath/
Conant Custom Brass
214 Eastern Avenue
Annapolis, MD 21403
Attn: Customer Service**

PRODUCT INFORMATION

(Check all that apply) Item(s) you are returning

- | | | |
|--|---|--|
| <input type="checkbox"/> Quartz Clock | <input type="checkbox"/> Quartz Ship's Bell Clock | <input type="checkbox"/> 8-Day Wind Clock |
| <input type="checkbox"/> Time & Tide Clock | <input type="checkbox"/> Tide Clock | <input type="checkbox"/> Barometer |
| <input type="checkbox"/> Barometer/Thermometer | <input type="checkbox"/> Barom/Therm/Hygrom | <input type="checkbox"/> Lamp |
| <input type="checkbox"/> Hand Bearing Compass | <input type="checkbox"/> Electronic Barometer | <input type="checkbox"/> Radio Control Clock |
| <input type="checkbox"/> Other _____ | | |

REASON FOR RETURN

(Check all that apply) Please note that all items sent in for warranty evaluation may be subject to a repair charge.

QUARTZ SHIP'S BELL CLOCK

- Not working at all
- Too fast or slow
- Battery corrosion
- Loose hand(s)
- Broken glass
- Second hand moves, but minute & hour hands do not
- Not chiming
- Bells out of sync

BAROMETER/ THERMOMETER

- Barometer not working
- Thermometer not working
- Not working at all
- Not accurate
- Broken glass
- Loose needle
- Unable to set with set screw

LAMPS

- Broken chimney
- Oil font leaks
- Does not stay lit
- Wick does not advance
- Burner broken

QUARTZ CLOCK

- Not working at all
- Too fast or slow
- Battery corrosion
- Loose hand(s)
- Broken glass
- Second hand moves, but minute & hour hands do not

BAROMETER/ THERMOMETER/ HYGROMETER

- Barometer not working
- Thermometer not working
- Hygrometer not working
- Not working at all
- Not accurate
- Broken glass
- Loose needle
- Unable to set with set screw

OTHER

(describe reason for return)

8-DAY WIND CLOCK

- Not working at all
- Too fast
- Too slow
- Loose hand(s)
- Broken glass
- Not chiming
- Bells out of sync
- Over wound

BAROMETER

- Not working at all
- Not accurate
- Broken glass
- Loose needle
- Unable to set with set screw

RAIN GAUGES

- Numbers fading
- Paint failure
- Broken glass

SPIRIT TUBE THERMOMETERS

- Separated/faded spirit
- Not accurate
- Broken glass